Something is broken on the website

Encountering an issue on our website, such as a broken link, a missing image, or a typographical error, can be frustrating. We understand that these imperfections detract from your experience, and we appreciate your diligence in helping us maintain the quality of our online presence.

To ensure that these issues are addressed efficiently and directed to the appropriate teams, we kindly request your assistance in reporting them. Our website is a complex ecosystem, with different sections managed by various individuals and specialized teams, each responsible for specific areas. Therefore, sending your report to a centralized point is crucial for proper routing and resolution.

Please send an email to **info@jesusfilm.org** with the following details:

- A **screen capture or a detailed description** of the issue. A visual aid, such as a screenshot, is often the most effective way to convey what you are encountering. If a screenshot isn't feasible, please provide a clear and comprehensive description of the problem.
- **The URL (link to the website page)** where the issue is located. This is an essential piece of information that allows us to pinpoint the exact location of the problem without guesswork.

Once your email is received, our dedicated team at info@jesusfilm.org will log your report. They will review the information provided and forward it to the correct department or individual responsible for that specific area of the website. This streamlined process ensures that your feedback reaches the right hands, facilitating a quicker and more effective resolution.

Your active participation in identifying and reporting these issues is invaluable to us. It helps us to continuously improve our website and provide a seamless and engaging experience for all our visitors. Thank you for helping us make our website the best it can be!

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